



United States of America
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

FEB 14 2013

Inkoo Kang
MuckRock.com
DEPT MR 2283, PO Box 55819
Boston, MA 02205-5819

Re: FOIA-2013-00431
match.com

Dear Mr. Kang:

This is in response to your request dated January 30, 2013, under the Freedom of Information Act seeking access to consumer complaints filed against match.com. In accordance with the FOIA and agency policy, we have searched our records, as of January 31, 2013, the date we received your request in our FOIA office.

We have located 2,071 responsive records. I am granting partial access to, and am enclosing copies of, the accessible records. Portions of these complaints are subject to two of the nine exemptions to the FOIA's disclosure requirements, as explained below.

We are withholding 15 complaints under FOIA Exemption 3, 5 U.S.C. § 552(b)(3), because they are exempt from disclosure by another statute; specifically, Section 21(f) of the FTC Act provides that the FTC may not disclose any material reflecting a consumer complaint obtained from a foreign source if that foreign source has requested confidential treatment. 15 U.S.C. § 57b-2(f).

Enclosed are 2,056 responsive complaints that consumers have sent to the Federal Trade Commission ("FTC"). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

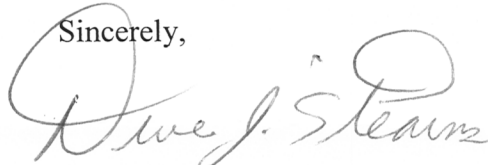
Your request also sought a waiver of all fees. The agency's Rules of Practice specify that "Other/General Public" requesters are awarded two hours of free search, free review, and 100 free pages. *See* 16 C.F.R. § 4.8. Because our search time did not exceed two hours and we are providing this information electronically, there are no fees associated with your request, your fee waiver request is moot.

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington D.C. 20580, within 30 days of the date of this

letter. Please enclose a copy of your original request and a copy of this response. If you believe that we should choose to disclose additional materials beyond what the FOIA requires, please explain why this would be in the public interest.

If you have any questions about the way we handled your request, or about our FOIA regulations or procedures, please contact Andrea Kelly at (202) 326-2836.

Sincerely,

A handwritten signature in cursive script, reading "Dione J. Stearns". The signature is written in dark ink and is positioned above the printed name and title.

Dione J. Stearns
Assistant General Counsel

Enclosed: Disk